

Why buy a remanufactured engine instead of a used engine?

Remanufactured engines are often as good as, and sometimes better than, new OEM engines. Advancements in materials, machining techniques and application of solutions to OEM problems all contribute to the superiority of remanufactured engines. Used engines, on the other hand, can still be plagued by the OEM problems that caused them to fail in the first place. Buying a used engine can literally be buying the same problem you already have. In addition, there's no way to know how many miles the used engine has or how well it was maintained. Some used engine brokers claim to test each engine before shipment. Given the logistics of having the proper test stand, ECU and peripherals needed to test every different type of engine sold, we believe this to be impossible.

What does core deposit mean?

Remanufactured engines are sold on an exchange basis. This means we ship you a fully remanufactured engine and you return your old engine to us as a core. The core deposit is to insure that we get your old engine returned.

What are the shipping & handling charges?

Shipping and handling in the lower 48 continental United States is free. In addition, return shipping of your old engine core is also free. Simply call us when you're ready to return it and we'll handle the rest.

How long does it take to receive my order?

In-stock engines typically take 1-4 days for shipment. Extremely rural or sparsely populated areas may take a day or two longer. Ask your sales representative at time of order, and we'll check the transit time for you.

Where's my shipment?

We email the tracking number and carrier tracking link when your engine ships so you can track its progress and, if desired, contact the carrier to schedule a delivery appointment.

What is the warranty coverage?

The standard warranty for applications one ton and below is 3 years/100,000 miles parts and labor. In addition we offer two upgrade options:

Silver (no fault) Warranty: Supplemental coverage for failures that are not the result of defects in workmanship and materials of the engine. Dry start, foreign object damage, lack of lubrication, over speed, cracked head or block, detonation or pre-ignition, and overheating are all examples of covered failures under the no fault warranty.

Gold Warranty: In addition to no fault coverage, the hourly rate for repairs is increased from \$50/hour to \$85/hour under the terms of the original warranty.

Terms and Conditions

Special order engines or transmissions are subject to a 5% cancellation fee.

New returns are subject to a 10% restocking fee and 2 way freight charges.

Engines that have been installed and/or used are not returnable.

Warranty coverage is not available for any unit with an outstanding balance.

